



Bartletter

progress with pride



From Village Hall to Your Home

Happy Holidays

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Now, it's easier than ever to contact the Village of Bartlett. GORequest, Bartlett's new citizen request management system, helps you find useful information, submit a request for Village services and check the status of your requests at your convenience, day or night.

When you click on the GORequest logo on the Village's website, www.village.bartlett.il.us, you'll see a dynamic FAQ (Frequently Asked

Questions) list on a wide range of topics, which may answer your question immediately.

GORequest also lets you enter a service request using simple pull-down menus. A mobile application is available to residents who want to submit requests from an Android device, iPhone or iPad. If you prefer to make a request by calling or coming to Village Hall during normal business hours (Monday through Friday, 8:30 a.m. to 4:30 p.m. and Saturday, 9 a.m. to noon), staff will enter it into the GORequest system.

Don't know who to contact? With GORequest you don't have to know which employee or department is responsible for a specific service – the system ensures that your request is delivered to the right person. And if you choose to make your request confidentially, you'll usually have that option too.

Once a request is entered into the program, GORequest will: 1. Create a unique tracking number so you can easily track the status of a request. 2. Automatically notify you when the request has been completed. 3. Allow you to contact the Village whenever it's most convenient for you.

The Village hopes that once you use the system, you'll see how intuitive and easy it is. The Village's primary goal is to provide everyone who lives, works and does business in Bartlett with the very best customer service and GORequest will help us do that more quickly and efficiently.

GORequest Mobile for the Android, iPhone & iPad

A GORequest mobile application is available for submitting requests from an Android, iPhone or iPad. Windows phones and other web enabled devices can browse a mobile web version of the Village website.

On iPhones, Androids, and iPad devices, GORequest users simply open the app, select an issue, take a picture if applicable, and tap submit – the phone records the GPS coordinates for an exact location and sends the request to the appropriate employee.

The mobile app can be downloaded for free by searching for "GORequest" in the Apple App store or Android Market.



A Minute with the Mayor

Ready or not, the holidays are here again. For many of us, this is a special time to celebrate with friends and family, reminisce about the year that will soon be behind us, and look forward and plan for the New Year ahead.

At Village Hall, we also are looking ahead to 2014 and beyond. The rest of the Village Board and I will soon be embarking on the 20th year of strategic planning for our community. The Strategic Plan that we review and revise each year plays a major part in determining the goals of our Village and, therefore, how your tax dollars are spent.

Although the Board's formal strategic planning session is usually scheduled shortly after the start of the calendar year, input received from residents throughout the year, through emails, comments, letters and surveys, is a critical part of the Village Board's strategic planning process.

As I have often said, one of my primary goals as Village President is to promote Bartlett businesses and drive economic development throughout the Village, including downtown.

Since June, our Economic Development Commission (EDC) has been meeting to discuss ways to better market downtown Bartlett's existing businesses to area residents, as well as to Metra commuters who use Bartlett's station. The participation by residents, business owners and local civic groups was tremendous and very much appreciated.

At the October EDC meeting, commissioners reviewed a list of 23 recommendations for promoting and improving the downtown business

district to forward to the Village Board for our consideration. The recommendations were divided into short-term, (zero to six months) medium-term (six to 24 months) and long-term (two to five years) goals.

Just a few of the recommendations included on the list are: promote the free parking that is available in the Metra lots after 4 p.m. weekdays and on weekends; plan additional events for the downtown area; create a Cultural Arts and Tourism Commission; improve the traffic patterns throughout the downtown; encourage and support private sector redevelopment of various key parcels; and create a pedestrian plaza area with benches, tables and performance space for community gathering.

I can assure you that the trustees and I will be looking carefully at all of these suggestions and more when we meet for our strategic planning session.

Let me end by wishing everyone a very, joyous holiday season, Merry Christmas and a healthy and prosperous New Year. As we are all challenged by the sputtering economy, it is my wish that you and your loved ones see fewer challenges, more blessings, and much happiness in the months ahead.



Kevin Wallace



Did You Know?

...when you shop in Bartlett, state sales taxes come back to fund Village services. "Thinking and Shopping Bartlett First" helps keep the local business community vibrant and healthy, and helps maintain Bartlett's property tax base. Everyday needs, such as groceries and gas, can and should be purchased right here in town.

Bartlett's downtown offers shopping, dining and professional services. The commercial strips along Route 59, Army Trail Road, Stearns Road and West Bartlett Road offer independent businesses next to nationally known retailers and service providers.

This holiday season, as you head out to the store for those special purchases or everyday necessities, remember to support your local merchants and "Shop Bartlett First."

Holiday Tree Collection

Republic Services/Allied Waste will be picking up holiday trees for three weeks in January. Collection days are Tuesday, 1/7, 1/14 and 1/21. Simply place your tree on the curb with your regular garbage and recycling materials. All ornaments and tinsel must be removed from the tree. **Do not place the tree in a plastic bag.**

Don't Forget the Lights!



Holiday lighting and displays are permitted on private property for a period **NOT TO EXCEED** 90 days. Please take down all lights and decorations in a timely fashion once the holidays have ended.

Also, Village code requires all RVs, boats and trailers be removed from driveways by November 1 until May 1. Snowmobiles and their trailers are allowed on driveways starting November 15 until April 15.

Snowy Weather Ahead?



Although a few recent winters have brought us warmer temperatures and little snow, history shows that is more the exception than the rule for Illinois. Freezing temperatures, snow and ice are the winter norm for this area, and Bartlett Public Works salt trucks and snowplows are always ready.

Bartlett streets are plowed in the following order: main streets, secondary collector streets, cul-de-sacs and dead-end streets. Priority is given to the most heavily traveled streets.

Parking on Village streets is prohibited after 2 inches of snow has fallen to allow plows to remove snow and completely clear the street. It's a good idea to wait until after the final pass of the plow to shovel the end of your driveway.

Please **DO NOT** shovel snow into the street. This can cause the formation of ice patches and can potentially result in serious accidents.

The Village clears snow from sidewalks surrounding public buildings and the commuter areas it maintains. The Village does not clear neighborhood walks.

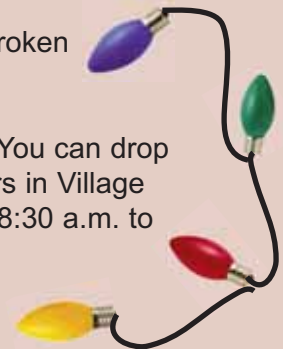
Please be a snow angel and shovel your sidewalk, so school children and other pedestrians in your neighborhood can walk with greater ease and safety. Also, please clear snow from around fire hydrants and storm sewers. If you have any questions or concerns regarding snow removal, please call the Public Works Department, 630-837-0811.

Recycle Your Holiday Lights

The Village of Bartlett will be collecting holiday lights that are broken or that you no longer need. Collected lights will be recycled properly with the assistance of the Elgin Recycling Center.

The holiday light recycling program will be available through March 1. You can drop off lights at the first floor multi-purpose room, just outside the council chambers in Village Hall, 228 S. Main St., during regular business hours, Monday through Friday, 8:30 a.m. to 4:30 p.m. and on Saturday from 9 a.m. to noon.

Lights Accepted: Italian mini-lights, traditional lights, rope lights, and LED lights. Extension cords will also be accepted.





ZONED FOR BUSINESS

A new **Dunkin' Donuts** has opened at 225 E. Lake Street, site of the former Burger King restaurant.

Owned and operated by the Rajabali family, who also own the Dunkin' Donuts at 751 Route 59, the Lake Street location is open 24 hours per day, seven days per week. You can call 630-855-5713 for information or drive through next time you crave great coffee and doughnuts.



classic Mexican favorites, including burritos, tostadas and tacos, freshly prepared for you. Mini tacos, mini burritos and cheese quesadillas are available for kids.

Emily's Grill can be reached at 630-540-9410 or you can view the menu on the restaurant's Facebook page. The restaurant's website is forthcoming.



Congratulations to Bruce and Jan Suffern, owners of **Banbury Fair**, who recently celebrated 30 years in business.

A long-time anchor of downtown Bartlett, at 211 Railroad Avenue, Banbury Fair offers a



truly unique shopping experience. The series of shops feature clothes, art supplies, baby gifts, candles, massages, confections and much more. Classes and events are held regularly, and the Sufferns

and their tenant businesses organize and support several local community events, including Bartlett Heritage Days.

Learn more about this exceptional business at www.banburyfair.com, on Facebook, or just drop in for a visit. Phone numbers are 630-837-1677 and 630-837-1727.

Emily's Mexican Grill has opened at 968 S. Bartlett Road, across the street from Jewel-Osco. The Rivera family's new eatery offers

Both Emily's Mexican Grill, one of the newest businesses in town, and Banbury Fair, a long-time favorite, have made generous offers to customers in the annual coupon insert included in this Bartletter, so be sure to visit both of them, as well as all the other businesses that serve Bartlett this holiday season.

When you come to shop or dine in downtown Bartlett this holiday season, do not forget that you can park for free in any of the Metra parking spaces on weekdays after 4 p.m. and all weekend long. All of these spaces are just a short walk to downtown restaurants and other businesses.



Have you seen or "liked" the Discover Bartlett page on Facebook yet? Launched more than a year ago, the page is a quick, easy and free way for the Village to share timely information about the 340-plus businesses in Bartlett and it gives you a heads-up on coupons, promotions and even special events that are on the calendar.

Winter Golf & More

WINTER GOLF (Golf Course Remains Open)

Grab your hat, gloves and clubs and prepare to tee off. The Bartlett Hills Golf Course offers **Winter Golf**. Golfers are permitted on the course, using regular greens, December through February. Of course, this is only available when the weather and ground conditions are appropriate.

So don't let the winter season keep you from your game. If the weather is cooperating, please call the Golf Shop, 630-837-2741, for tee times and winter rates.

GOLF SHOP

Is there a golfer on your holiday shopping list? Bartlett Hills Golf Shop has a great selection of gift items, including **Gift Cards** for lessons, golf fees and merchandise. All in-stock merchandise is on sale at 20% to 50% off the regular retail price.

The shop will be open Monday through Friday, 9 a.m. to 4 p.m. and Saturday, 9 a.m. to 3 p.m. through December 23. It will be open 9 a.m. to 1 p.m. on December 24. After Christmas, Golf Shop hours are 9 a.m. to 4 p.m., Tuesday through Friday; on Saturday from 9 a.m. to 1 p.m. and also on Sunday and Monday if the golf course is open for winter play.

CROSS-COUNTRY SKIING

Enjoy the winter wonderland at Bartlett Hills from a pair of cross-country skis. Watch the wildlife, get exercise and make the most of the snowy weather.

The golf course is open to cross-country skiers who have their own equipment whenever there is **at least four inches of**



snow on the ground. Staff will groom the trails, but equipment rental is not available.

BARTLETT HILLS RESTAURANT

The Grill Room at Bartlett Hills will be closed until mid-March, with the exception of the **Friday Night Fish Fry**, which starts on March 7 and is available Fridays from 5 to 8 p.m. through April 18. Bartlett Hills will continue to provide banquet serv-

ice, so call the food and beverage staff at 630-213-3103 to book holiday parties, meetings and special events. You can also visit www.bartletthills.com for all the menus and information on Bartlett Hills.

The friendly staff is always available to help you plan everything from a small get-together to an elegant occasion that you will always remember.

Special Olympics

The Village of Bartlett will again be the site for the Northeastern Illinois Special Olympic Winter Sports Games. The games will be on Sunday, January 5, at Bartlett Hills Golf Course. Opening ceremonies will begin at 9:30 a.m. followed by cross-country skiing and snow shoe competition for various age groups and skill levels. The games include short-distance sprints as well as events that cover 500-meter and 1-kilometer courses.

The Village is proud to welcome these athletes to Bartlett Hills for another consecutive year and, as in the past, everyone in the community is invited to participate. Volunteers will time the races, distribute the ribbons and cheer on and congratulate the participants. If you are enthusiastic and would enjoy an afternoon of winter sports and fun competition, you are needed at the Bartlett Games.

To become part of this great day or for more information about the 2014 Northeastern Illinois Special Olympic Winter Sports Games, please call the Special Olympics office at 630-377-7250 or e-mail: akaylor@soill.org.



photo by Regina Lomanaco

“Do your little bit of good where you are; it's those little bits of good put together that overwhelm the world.”
~ Archbishop Desmond Tutu,
South African
social rights activist
and retired Anglican bishop

Character Counts! in Bartlett

December 2013

SUN	MON	TUES	WED	THURS	FRI	SAT
1	2	3	4	5	6	7
			Taize Program 7 pm @Clare Oaks,		Santa at 5:30 pm & 7 pm tree lighting at Bartlett Park	Fr. Christmas at Depot Museum, 9 am to noon Cookie Walk @ Good Shepherd 9 am to 3 pm
		Village Bd 7 pm		ZBA 7 pm		
8	9	10	11	12	13	14
		Radio Players @History Museum, 7 pm		Holiday Songs @Library, 7 pm	Depot Museum will be closed Dec. 13 to Jan. 31	
	EDC 7 pm			Plan Comm 7 pm		Breakfast w/Santa @Villa Olivia, 9:30 am
15	16	17	18	19	20	21
Swim w/Santa @Splash Central, 2 to 4 pm		Art Reception @Village Hall Gallery, 6 pm	Teen Improv @Library, 7 pm			WINTER BEGINS Coffee w/Bd 9 am
		Village Bd 7 pm				
22	23	24	25	26	27	28
			CHRISTMAS			Drug Dropoff @Village Hall 9 am to noon
			Village Hall will be closed December 24 and December 25 and also December 31 and January 1. Village of Bartlett officials and staff wish you a wonderful holiday season and a very happy New Year.			
29	30	31				



photo by Mark Llanuza

**“Be always at war with your vices,
 at peace with your neighbors,
 and let each new year
 find you a better man.”**
 ~Benjamin Franklin

Character Counts! in Bartlett

January 2014

SUN	MON	TUES	WED	THURS	FRI	SAT
			1 NEW YEAR'S DAY	2	3	4
5 Special Olympics, 9:30 am at Bartlett Hills	6	7 Republic/Allied Tree Pickup, see page 4	8	9 ZBA 7 pm	10	11 Plan Comm 7 pm
12	13 Hist Society 7 pm @Library	14 Republic/Allied Tree Pickup, see page 4	15	16	17	18 Coffee w/Bd 9 am
19	20 MARTIN LUTHER KING JR DAY	21 Tree Pickup, see page 4	22	23	24	25 Drug Dropoff @Village Hall 9 am to noon
26	27	28 Art Reception Village Hall 6pm	29	30	31	31
		28 Village Bd 7 pm				

Ice and Snow - Take it Slow



The Illinois Department of Transportation (IDOT), Illinois Tollway and the Illinois State Police (ISP) recently joined forces to launch the “Ice and Snow - Take it Slow” winter campaign, encouraging motorists to drive defensively and safely in winter weather conditions.

Motorists are urged to check travel conditions before any trip. You can get road condition information by calling 1-800-452-IDOT (4368), Illinois Tollway information by calling 1-800-TOLL-FYI or go to www.gettingaroundillinois.com and click on the “winter road conditions” icon.

Tips to Remember:

- ~ reduce your speed
- ~ allow for extra travel time
- ~ increase distances between vehicles
- ~ avoid unnecessary lane changes
- ~ don't crowd the plow – a snow plow operator's field of vision is restricted. You may see them, but they may not see you.
- ~ watch out for black ice on roads that appear clear but can be treacherous. Take it slow when approaching intersections, off-ramps, bridges and shady areas, which are prone to black ice.
- ~ always keep your gas tank at least two-thirds full to help prevent the vehicle's fuel line from freezing.
- ~ do not travel during bad weather unless absolutely necessary - if you do have to make a trip, check the forecast and make sure someone is aware of your travel route.
- ~ always carry an emergency car care kit that contains jumper cables, flares or reflectors, windshield washer fluid, a small ice scraper, traction material, blankets, non-perishable food and a first aid kit.
- ~ carry a cell phone and dial *999 for roadway assistance.
- ~ always wear a safety belt.

New Law Bans Hand-Held Devices

Earlier this year, House Bill 1247 was passed by the Illinois General Assembly and will take effect January 1, 2014. The law expands the prohibition of electronic communication devices while driving by not only banning the composing, sending or reading of electronic messages, but setting an outright ban on all cell phone use while driving, unless the device is used in hands-free mode with a Bluetooth earpiece/headset or when reporting an emergency.

The statute sets fines at \$75 for the first offense, \$100 for the second, \$125 for a third and \$150 for fourth or subsequent offenses. Another new law also will increase penalties when any use of an electronic device while driving is the cause of an accident.

These laws are intended to combat distracted driving injuries and fatalities. More than 239 people were fatally injured in Illinois between 2010 and 2011 due to distracted driving related crashes.



The Bartletter is printed using soy ink and partially recycled paper.

From the Archives



A new year means a new calendar, and this one is quite unique. This 1910 advertisement calendar is a “souvenir” from L. F. Stumpf’s General Store and takes the form of a china plate. Look closely at the Native American’s headdress and you will find the months of the year.

Stumpf’s store was located at 121 Railroad Avenue and served Bartlett residents in the early 1900s. This plate was donated to the Bartlett History Museum by lifelong area resident Gladys Schick Humbracht.

Old Time Radio’s It’s a Wonderful Life

Relive the days of old time radio or experience them for the very first time! The Bartlett History Museum presents Radio Players West performing the radio version of “It’s a Wonderful Life,” complete with sound effects and original music, on Tuesday, December 10. Get into the holiday spirit with this classic story of George Bailey and his intervening guardian angel Clarence Odbody.

The free performance begins at 7 p.m.; doors open at 6:30 p.m. for refreshments. The museum is located in Bartlett Village Hall, 228 S. Main Street. Space is limited and registration is required for this program geared for adults. Call 630-837-0800 or email prohleder@vbartlett.org.

Father Christmas at the Depot

Children and their families are invited to the Depot Museum, 100 W. Railroad Avenue, from 9 a.m. to noon on Saturday, December 7, for holiday fun and celebration. Father Christmas will again be visiting the depot to meet with all Bartlett children, so bring your wish lists and camera to capture the moment with this Victorian-era, jolly old soul.

Children can also make a holiday ornament and enjoy cookies and cocoa. No registration is required for this free event, but supplies are limited.

The Bartlett Depot Museum will be closed from December 13 to January 31 for annual maintenance and exhibit changes. Everyone is invited to come create a Valentine craft for themselves or a loved one, when the Depot Museum reopens on Saturday, February 1.

The Firemen’s Festival, One Fun Way to Fund

“We saved our money for weeks to buy some cotton candy and to ride the rides. One year I put my money in my shoe for safekeeping. I had ridden my bike all the way home when I discovered I still had 15 cents in my shoe! I rode back to the park for one more ride on the Zipper. The festival was so much fun.” ~ Mary Beth Atchison Moore

From 1938 to 1969, Bartlett’s population swelled for one weekend each August, when the Bartlett Volunteer Fire Department held its “whopper” of a festival. Thousands packed Bartlett Park for the rides, games, raffle, food, beer, dancing and fun. The profits from this successful event financed the purchase of fire equipment and supplies necessary to protect the Village and area residents and fund civic improvements.

Referred to as the Firemen’s Festival, Carnival or Picnic, this eagerly awaited summer celebration is brought back to life once more in the new exhibition, “The Firemen’s Festival, One Fun Way to Fund.” Everyone can enjoy the memories, photographs and documents of those who experienced it firsthand.

The Bartlett History Museum is located in Village Hall at 228 S. Main Street. Hours are Monday to Friday, 8:30 a.m. to 4:30 p.m. and Saturday, 9 a.m. to noon. Admission is always free.



BARTLETT BRIEFS

TAIZE PRAYER & MUSIC

Come to **Clare Oaks** Chapel, 801 Carillon Drive, from 7 to 8 p.m. on Wednesday, 12/4 to experience the sacred through song and silence in the spirit of Taize. An opportunity to pray and meditate together for peace, harmony, reconciliation and healing for all people everywhere. No registration required

COOKIE WALK/CRAFT SHOW

Come browse an enormous array of homemade holiday cookies and buy a box of your liking! There will also be an awesome variety of vendors and crafters for your holiday shopping needs from 9 a.m. to 3 p.m. on Saturday, 12/7 at **Good Shepherd United Methodist Church**, 751 W. Army Trail Road. Free parking and free entry.

HOLIDAY SONGS

Robbie Malkowski and jazz pianist Dave Turner will entertain you with songs from the holidays. You will be invited to sing along to your favorites at the Bartlett Library on Thursday, 12/12 at 7 p.m. Sponsored by the **Friends of the Bartlett Library**.

TOY & BOOK DRIVE

The **Bartlett Park District** is once again working with local agencies helping to provide holiday cheer for local children and families in need. To

participate in the Park District's Toy & Book Drive, bring new, unwrapped toys and books to the Bartlett Community Center through December 13.

SAVE THE DATE FOR THESE PARK DISTRICT EVENTS

December 14, 9:30 to 11 a.m. Breakfast w/Santa @Villa Olivia
Tickets at Bartlett Park District
December 15, 2 to 4 p.m. Swim w/Santa @Splash Central
No registration required. Daily fees apply for non-passholders.

TEEN IMPROV

Love to perform? Always making your friends laugh? Have absolutely zero experience with acting (but always wanted to give it a try)? Then come to the **Bartlett Library** for improvisational drama games on Wednesday, 12/18 at 7 p.m.

WINTER READING CLUB

Children from birth through grade 6 can join the **Bartlett Public Library District** Winter Reading Club. Each child who completes the program, which starts on 12/21, receives a book. Part of the fun is the drawings for great prizes. Co-sponsored by the Chicago Wolves and the Friends of the Library. Last day to receive prizes is Saturday, 2/15. For details, visit www.bartlett.lib.il.us.

MEALS FOR FAMILIES

This holiday season, the **Bartlett Lions Club** would like to continue its tradition of delivering complete meals to more than 400 area families in need. The Lions, a 501(c)(3) charity, is seeking the help of area residents and businesses. Please mail your donation, at any level, to: Bartlett Lions Charities, Inc., c/o Holiday Food Baskets, P.O. Box 8049, Bartlett, IL 60103.

GIVE THE GIFT OF HISTORY

Looking for that perfect holiday gift? Look no further than the **Bartlett History Museum** for that special someone on your holiday "nice" list. Give a collector one of the Cat's Meow historic Bartlett buildings or stuff their stocking with "Bartlett, IL: Our Past & Our Progress," a pictorial history book that chronicles the Village through the mid-1960s. Items are available for purchase at the Main Office in Village Hall.

SCHOLARSHIPS

The **Bartlett Woman's Club** annual college scholarship is available after January 6 to any high school senior (boy or girl) who resides in Bartlett. Applications, due April 1, are at the guidance offices at all U-46 high schools. Seniors at other schools can call Ruth Beckner, 630-837-8125.

Please submit information for the February/March Bartletter to: Gabrielle Infusino, Village Hall, 228 S. Main St., Bartlett, IL 60103 or ginfusino@vbartlett.org by Friday, December 27.



EXPRESS YOURSELF

To e-mail a question or comment to any one of the Village departments, please visit our website and click on "GORequest" on the homepage. You may also contact the Village by regular mail at: Village of Bartlett, 228 S. Main Street, Bartlett, IL 60103

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Keep Your Home, Illinois



Trouble paying your mortgage? Contact the Illinois Foreclosure Prevention Network (IFPN). Launched in 2012, IFPN is a multi-agency initiative that puts all the tools to help homeowners facing foreclosure in one place. It is a FREE, one-stop resource that gives homeowners access to:

Counseling Services
Legal Advice
Mortgage Assistance Programs
Foreclosure Prevention Events
Tips on How to Avoid Mortgage Fraud
and Other Resources for Homeowners

Preventing foreclosure is one of the most essential things that Illinois can do to keep its communities strong and its economic recovery moving forward. For more information, please visit www.KeepYourHomeIllinois.org or call 1-855-KEEP-411 (toll free).

Bartlett Phone Directory

Police Service Number	911
Administrative Number	630-837-0846
TDD Service for Hearing Impaired	
Emergency/Non-emergency	911
Fire Emergency Number	911
Non-Emergency	630-837-3701
Bartlett Village Hall	630-837-0800
Bartlett Public Works	630-837-0811
Bartlett Hills Golf Course	630-837-2741
Bartlett Public Library	630-837-2855
Bartlett Park District	630-540-4800
Bartlett Aquatic Center	630-372-7665
Bartlett Post Office	800-275-8777
Bartlett Chamber of Commerce	630-830-0324
School District U-46	847-888-5000
Hanover Township Assessor's Office	630-837-0301
Wayne Township Assessor's Office	630-231-8900